

# Hotel Confirmation Voucher

MakeMyTrip BookingID-NH2102018572929  
BookingDate-Sun,24April16



Dear Deepak Majhi, ~ [PrintBookingConfirmation](#)

**(0)** Your Bookings confirmed.



The Most Rewarding Loyalty Program Ever!  
You have moved 1 step closer to your Free Room Night. Know How

Thank you for using MakeMyTrip.com to book your hotel accommodation.  
For your reference, your MakeMyTrip Booking ID is NH2102018572929.  
Kindly note, your booking is CONFIRMED and you are not required to contact the hotel or MakeMyTrip.com to reconfirm the same.  
If your hotel booking includes a complimentary car transfer, you will need to call the hotel directly to let them know your travel details.  
You will need to carry a printout of this e-mail and present it at the hotel at the time of Check-in.  
We hope you have a pleasant stay and look forward to assisting you again.  
Team MakeMyTrip.com

THIS IS YOUR HOTEL CONFIRMATION VOUCHER.  
A PRINTED COPY OF THIS MUST BE PRESENTED AT THE HOTEL AT THE TIME OF CHECK-IN.

## Hotel Details

Hotel Kuber , OHANBAO  
Behind womens College  
Luby circular road, DHANBAO India  
Contact 91-0894-2443014, 91-9708021666  
Fax:  
E-mail .kayshalsing@gmail.com



Primary Guest: Deepak Majhi  
Room Category: Double Ac  
Meal Plan: Room Only

All prices are in INR

Room	Check In/Check Out	#Nights	Total Rate	Daily Rate	Extra Charges	Total
Room 1	Mon, Apr 25, 2016 (2:00 PM)	Wed, Apr 27, 2016 (12:00 PM)	1 Adult*	1385	(No Extra Charges)	1385
<b>Sub Total</b>						<b>2770</b>
<b>Taxes &amp; Service Fees</b>						<b>402</b>
<b>E. Coupon Amount</b>						<b>-1000</b>
<b>Grand Total</b>						<b>2172</b>

Service Fee of INR 250/- is applicable for any change in Hotel Check-In dates. Any role difference found will be charged separately.

## Hotel Cancellation Policy

- This is a special NON-REFUNDABLE rate. 100% of booking amount will be forfeited on case of cancellation or no show. If a booking is cancelled or changed by the customer, the hotel will be notified of the changes and the original confirmation email and Booking ID that was generated will become null and void.
- You can cancel your booking by logging on the Customer Support section of our website.

## General Hotel Policy

- The meal plan for your selected booking includes Room Only.
- The primary guest checking into the hotel must be at least 18 years of age. Children accompanying adults must be between 1-12 years.
- It is mandatory for guests to present valid photo identification at the time of Check-in.
- The inclusion of extra bed with a booking is facilitated with a folding cot or a mattress as an extra bed.
- For any update, users shall pay applicable cancellation/modification charges.
- Modified bookings will be subject to availability and revised booking policy of the hotel.
- The cancellation/modification charges are standard and any waiver is on the hotel's discretion.
- Number of modifications possible on a booking will be on the discretion of MakeMyTrip.
- Selective offers of MakeMyTrip will not be valid on a cancellation or modification of booking.

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- › Any e-coupon amount on the original booking email is forfeited in the event of cancellation or modification.
- › Early check-in or late check-out is subject to availability and may be chargeable by the hotel. The standard check-in time is **12PM** local time and the standard check-out time is **12PM** local time. After booking you will be sent an email confirmation with hotel phone number. You can contact the hotel directly for early check-in or late check-out.
- › The room tariff includes all taxes unless specifically mentioned. The amount paid for the room does not include charges for optional services and facilities (such as room service, mini bar, snacks or telephone calls). These will be charged at the time of check-out.
- › The hotel reserves the right of admission. Accommodation can be denied to guests posing as a 'couple' if suitable proof of identification is not presented at check-in. MakeMyTrip will not be responsible for any check-in denied by the hotel due to the aforesaid reason.
- › The hotel reserves the right of admission for local residents. Accommodation can be denied to guests residing in the same city. MakeMyTrip will not be responsible for any check-in denied by the hotel due to the aforesaid reason.
- › Booking cannot be cancelled on or after the check in date and time mentioned in the Hotel Confirmation Voucher.
- › **MONEY BACK GUARANTEE POLICY:**
- › Money Back Guarantee offer is valid for hotels in India only.
- › The offer is not valid on hotels booked using 'Pay at Hotel' payment method.
- › If the guest doesn't check-in at the hotel due to a mismatch between amenities and inclusions mentioned on the MakeMyTrip website and those at the hotel, they must notify the claim within 24 hours of the check-in date. In this case, the guest shall be entitled to 100% refund, subject to MakeMyTrip validating their claim.
- › In case the guest has stayed in the hotel for the entire period of booking, they must notify the claim within 24 hours of the check-out. In this case, the guest shall be entitled to 100% refund, subject to MakeMyTrip validating their claim in the form of vouchers.
- › The claim can be notified to MakeMyTrip by calling **1800 102 5506** or by sending an email to [moneybackguarantee@makemytrip.com](mailto:moneybackguarantee@makemytrip.com). MakeMyTrip shall, within 7 days from the date of claim, investigate the matter and communicate to the customer about the validity of the claim. If the claim is valid, customer shall be entitled for refund (if the customer has not checked-in) or voucher (if the customer has checked-in) of an amount, which was paid by the customer for the booking within 3 weeks from the date of communication about the validity of the claim by MakeMyTrip.
- › The voucher shall be redeemable against online booking of domestic and international flights, domestic hotels, holidays, cars, and bus booked from MakeMyTrip within 6 months from the date of the original hotel booking. The voucher is valid only for a one time use with no minimum redemption value.

### MakeMyTrip Contact Info

**MakeMyTrip India Pvt. Ltd.,**  
 Tower A, SP Infocity  
 243, Udyog Vihar, Phase 1  
 Gurgaon - 122016  
 Haryana, India

**Feedback/Complaints :** <https://support.makemytrip.com/MyAccount/MyIncidents/NewComplaint>  
**Telephone :** 1-800-11-8747 from MTNL and BSNL phone lines  
**(Tollfree)** : 1-800-102-8747 from All Major Operators  
 : +91 124 462 8747 (Worldwide)  
 : +91 124 289 8747 (Worldwide)



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\*T&C apply | Maximum discount allowed: ₹1000

**Note:** Please do not reply to this email. It has been sent from an email account that is not monitored. To ensure that you receive communication related to your booking from MakeMyTrip.com, please add [noreply@makemytrip.com](mailto:noreply@makemytrip.com) to your contact list and address book.

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is Now LIVE!

