

April 15, 2016

Ref. No. SEPL/2016-17/004/SUDA Jharkhand-1

**To,
The Director
State Urban Development Agency
Urban Development & Housing Department
Government of Jharkhand**

- Ref. :
1. e-tender (RFP) Reference no. UDnHD/SUDA/2015-16 and NIT no. SUDA/AMRUT/Building Permission-28/2015/227 dated 29/12/2015
 2. Your Letter of acceptance no. SUDA/AMRUT/Building Permission-28/2015-111 dated 11.02.16
 3. Our letter of acceptance no. SEPL/2015-16/233/SUDA Jharkhand-6 dated 12.02.2016 of your LoA
 4. Contract for Consultancy Services between SUDA and M/s SoftTech Engineers Pvt. Ltd. signed on 07/04/16 for Development & Deployment of Building Plan Approval Management System in 40 ULBs in Jharkhand (except Ranchi & Dhanbad)

Subject: Regarding Online Building Plan Approval & Management Project

Dear Sir,

This has reference to the above and your letter no. SUDA/AMRUT/Building Permission-28/2015 -264 dated 13/04/16. At the outset we regret the delay and any inconvenience caused to you. We will expedite the delivery and reassure you that we will complete the project as per your satisfaction within the time frame stipulated in agreement.

Please note that we have successfully conducted workshop on our basic application on 16/3/16 with officials from 40 ULBs at the auditorium of Project Building. Subsequent to that we have deployed the basic application for 40 ULBs on 28th March, as promised, hosted on server for review by your officials and consultant. The application was reviewed on 30th and 31st March 2016. This was in spite of non-availabilities of master data from some of the ULBs so that they can be populated in the system for smooth operations. We are now incorporating the agreed features/changes in our basic system as suggested during the review and the same is scheduled to be demonstrated on 20/4/16 at your office.

Sir, we would like to humbly submit here that during the review meeting on 7/4/16 with SUDA Director and other officials, the undersigned clearly explained that 10 out of 14 DIPP points are complied by the basic application features, as promised. We have also communicated to comply with the balance 4 DIPP points as per the schedule already submitted.

We have already mobilized resources to complete the project within stipulated time. Our senior managers have attended almost all meetings at SUDA till date except that on 7/4/16 as we were only advised to attend the meeting late in the evening of 6/4/16. Unfortunately he had to be out of Ranchi for his personal reasons.

SoftTech Engineers Pvt. Ltd.

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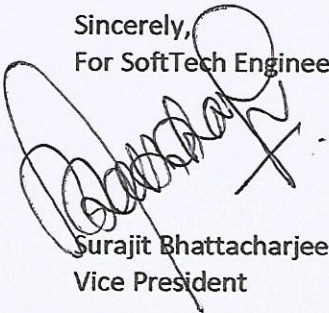
We have finalized the Draft Interim Report (Software Requirement Specifications-SRS) based on the final revised notified copy of Jharkhand Building Bylaws made available for downloading only on 8/4/16 and will submit the same on 18/4/16 for your review and approval. The suggestions and advises of E&Y are also being incorporated in the document for the improvement.

I am sure you will appreciate that the quality of the application is of utmost importance for all of us and the required minimum time to match organization processes and master data building would help in establishing the application and avoid adverse effect on usages and the quality of the application which otherwise will need more time for correction etc.

We would like to once again submit to your goodself that we are truly committed to deliver this prestigious project within stipulated time and will be with you shoulder to shoulder for achieving the EODB initiative taken by your department under the leadership of you and honorable principal secretary.

Thanking you,

Sincerely,
For SoftTech Engineers Pvt. Ltd.



Surajit Bhattacharjee
Vice President

