



Guest Name: Chandrashekhar Bagesar

Hotel Sandhya

goStays Certified

Check IN

Check OUT

Lakdi Ka Pul,oop. RR Distt

March 8, 2016

March 9, 2016

Collectrate office Ph: 9533377000

Goibibo Booking ID:

HTL4JACJXV

Amount Paid:

Rs. 493

Hotel Booking ID:

0007562026

Your Savings:

Rs. 1750

Date of Booking:

March 6, 2016, 4:33

Hotel Taxes Collected:

Rs. 44

Dooking.

p.m.

Standard Room with

Room Type:

Breakfast (24 hours

check-in/out)

Room 1:

1 Adult / 0 Child

Inclusions/Exclusions: FREE Breakfast , Taxes , Accommodation

Important Note: Booked & Payable at goibibo.com

Cancellation & Amedment Policy:

- Booking is Non-Refundable
- On cancellation of bookings done using promotional codes, the hotel cancellation charges are calculated on total price before discount. For such bookings, an additional goibibo cancellation charge of 10% or Rs.500, whichever is minimum will be deducted from the refund amount after applying the hotel cancellation policy. NOTE:Hotel may deny check-in to unmarried / unrelated couple, No refund will be applicable in such case.
- · Fixed Cancel Charges: 2.0 percent of payable amount
- Most hotels do not allow unmarried / unrelated couples to check-in. This is at full discretion of the hotel management. No refund would be applicable in case the hotel denies check-in under such circumstances.

Hotel Terms:

- The standard check-in time is 12:00 PM and the standard check-out time is 12:00 PM. Early check-in or late check-out is strictly subjected to availability and may be chargeable by the hotel. Any early check-in or late check-out request must be directed and reconfirmed with hotel directly
- The property requires guests to produce a valid ID card at the time of check-in. In case of couples, a valid marriage proof is required. local residents will not be allowed to check-in. The property reserves the right to deny admission.
- . The primary age of the guest must be at least 18 years old to be able to check into this hotel
- Your stay does not include additional personal expenses like telephone charges, meals that aren't part of your meal plan, any hotel services you use (like laundry and room service) or tips. The hotel will charge you directly for these when you're checking out.
- It is mandatory for guests to present valid photo identification at the time of check-in. According to government regulations, a valid Photo ID has to be carried by every person above the age of 18 staying at the hotel. The identification proofs accepted are Drivers License, Voters Card, and Passport. Without valid ID the guest will not be allowed to check in. Note- PAN Cards will not be accepted as a valid ID card.
- Hotels reserves the right of admission. Unmarried/unrelated couples may not be allowed to check-in. Similarly accommodation can be denied to guests posing as a 'couple' if suitable proof of identification is not presented at check-in. Goibibo will not be responsible for any check-in denied by the hotel due to the aforesaid reason. No refund would be applicable in case the hotel denies check-in under such circumstances
- Hotels may charge a mandatory meal surcharge on festive periods e.g. Christmas, New Year's Eve etc... All additional charges (including mandatory meal surcharges) need to be cleared directly at the hotel.
- Please note that it takes minimum of 4 to 8 working hours to confirm a reservation at the hotel for same day check-ins.
- Hotels may not allow local residents as guests to check-in. This is strictly subjected to the Hotel Policies and goibibo will not be responsible for such check-in denials.
- For Booking Tax Invoice & tax breakup please contact the Hotel as per the details provided or collect the same from the hotel during checkout.

Cancellation Procedures:

- Online cancellations: Cancellations can be made online.Please visit http://www.goibibo.com/support/. Step by step instructions available.
- Only those cancellation requests which are made either online or on the phone to our customer support team shall be entertained. goibibo shall not be liable to entertain any cancellation requests made directly to the hotel without intimating goibibo.
- If you do not show up at the hotel, you will still be charged the entire amount as per No show hotel policy.
- Please note that the hotel cancellation policies change from time to time based on the date of booking, date of travel, promotional offers etc. The policy applied to your booking will be the one displayed at the time of booking and on your voucher only.
- For bookings with discount ,cancellation penalties will be charged on the Display/Total price if a Promo Code has been used.
- · For bookings under any special offer cancellation and refund policies mentioned above will not be valid.

Modifications & Refunds:

- Goibibo doesn't support changes and modifications to online bookings once they're made.
- Please do not call the hotel directly for reservation changes or cancellations. The hotel's reservation can't make changes to or process refunds for these specially-negotiated rates.
- Your bank may debit its own separate charges from refunds made to your credit card or bank account.
- As you are aware that goibibo is just a booking agent. We do not control, own, create or direct hotels and their rates & inventory updates on our website. In case hotel does not honor the booking our team will work hard and shall suggest you the best alternative for your stay, which shall be as per your discretion
- Goibibo reserves the right to cancel any booking made by any travel agent using promotional offers for business purpose without any prior notice. The promotional offers are strictly meant for bookings booked for personal travel only.

24x7goCare Support - It is FASTER to WRITE to US.

To tell us your issue go to www.goibibo.com/support/