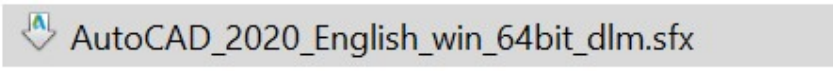
Approvals	Title	Signature/Date
Prepared By: -	IT HELPDESK	05/02/2024
Reviewed By: -	IT Manager	05/02/2024
Approved By: -	VP	05/02/2024

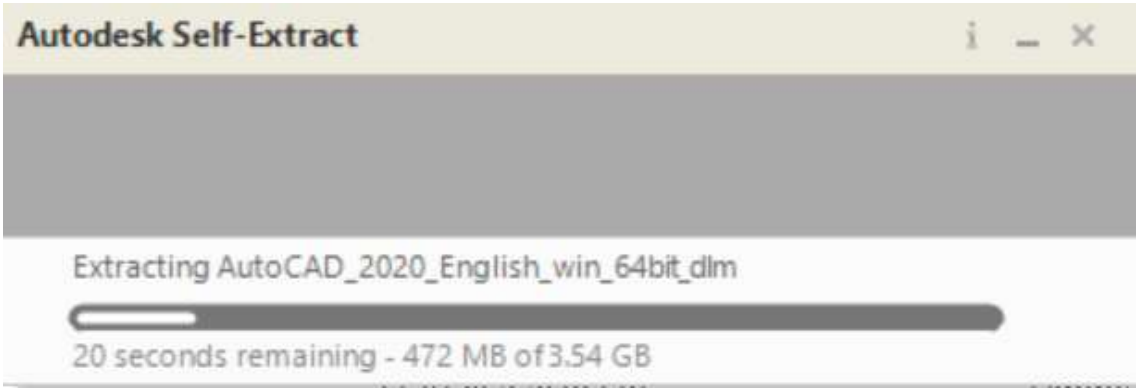
Please perform below steps step by step ->

Step 1: -> Please install the 'AutoCAD_XXXX' version on the client system, or follow the below installation steps for the 'AutoCAD_XXXX' version

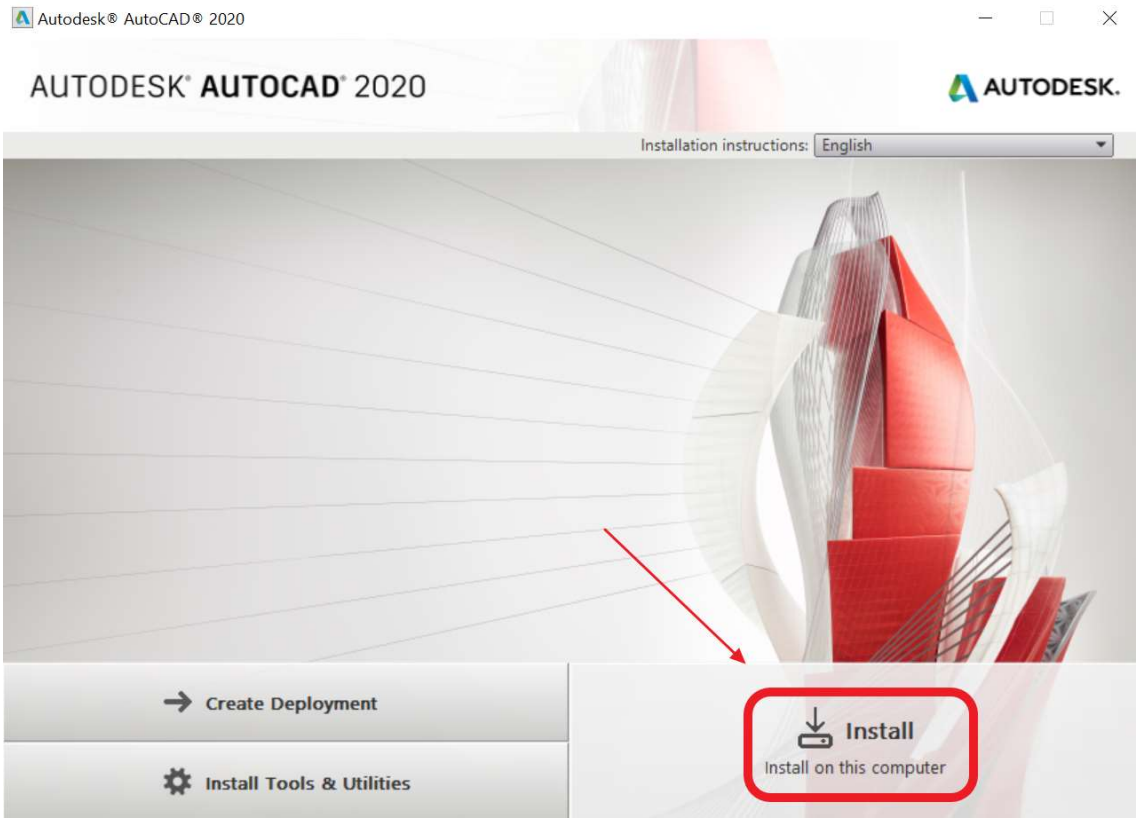
i.e. Please save the setup file to client local system drive and double click on it



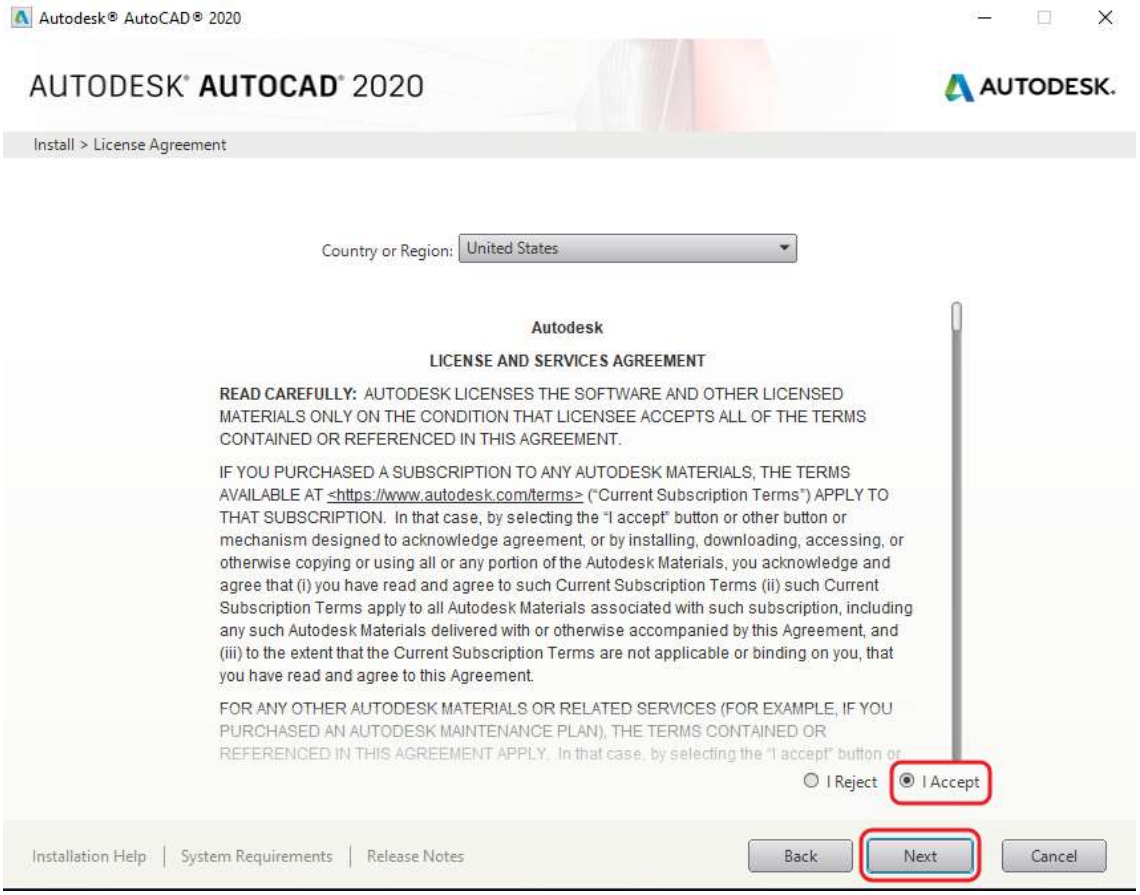
Step 2: -> Please wait for extracting files.

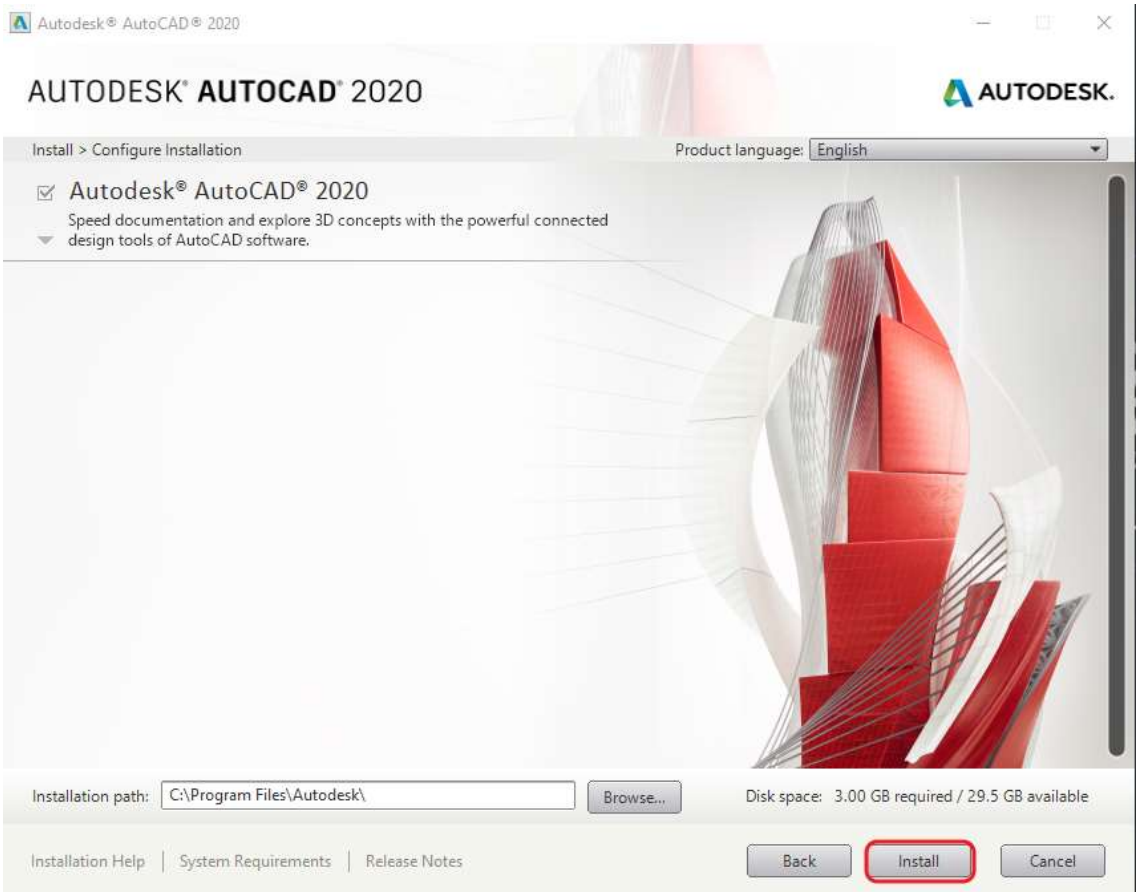


Step 3: -> Please click on 'INSTALL' as shown in below.

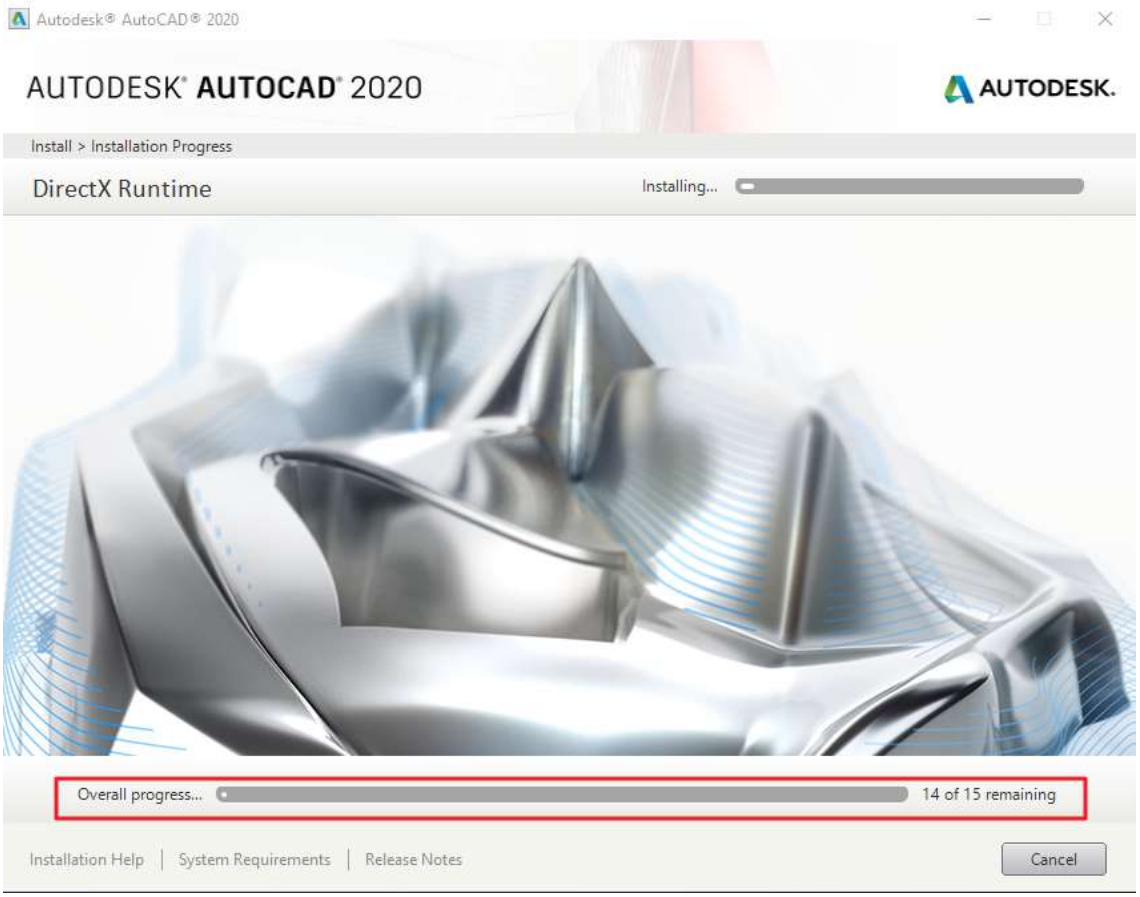


Step 4: -> Please click on '**Accept**' and click on '**NEXT**'

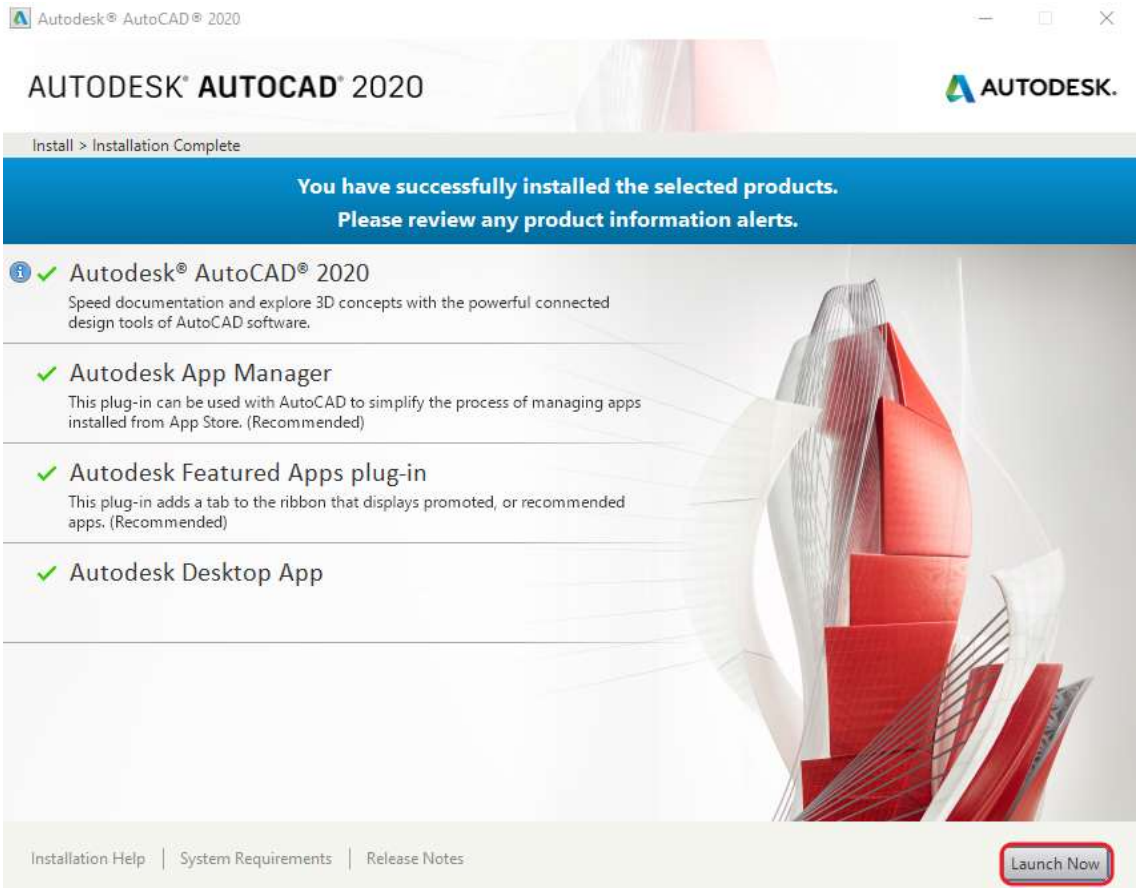



Autodesk® AutoCAD® 2020
AUTODESK® AUTOCAD® 2020
AUTODESK.
Install > Configure Installation
Product language: English
Autodesk® AutoCAD® 2020
Speed documentation and explore 3D concepts with the powerful connected design tools of AutoCAD software.
Installation path: C:\Program Files\Autodesk\
Browse...
Disk space: 3.00 GB required / 29.5 GB available
Installation Help
System Requirements
Release Notes
Back
Install
Cancel

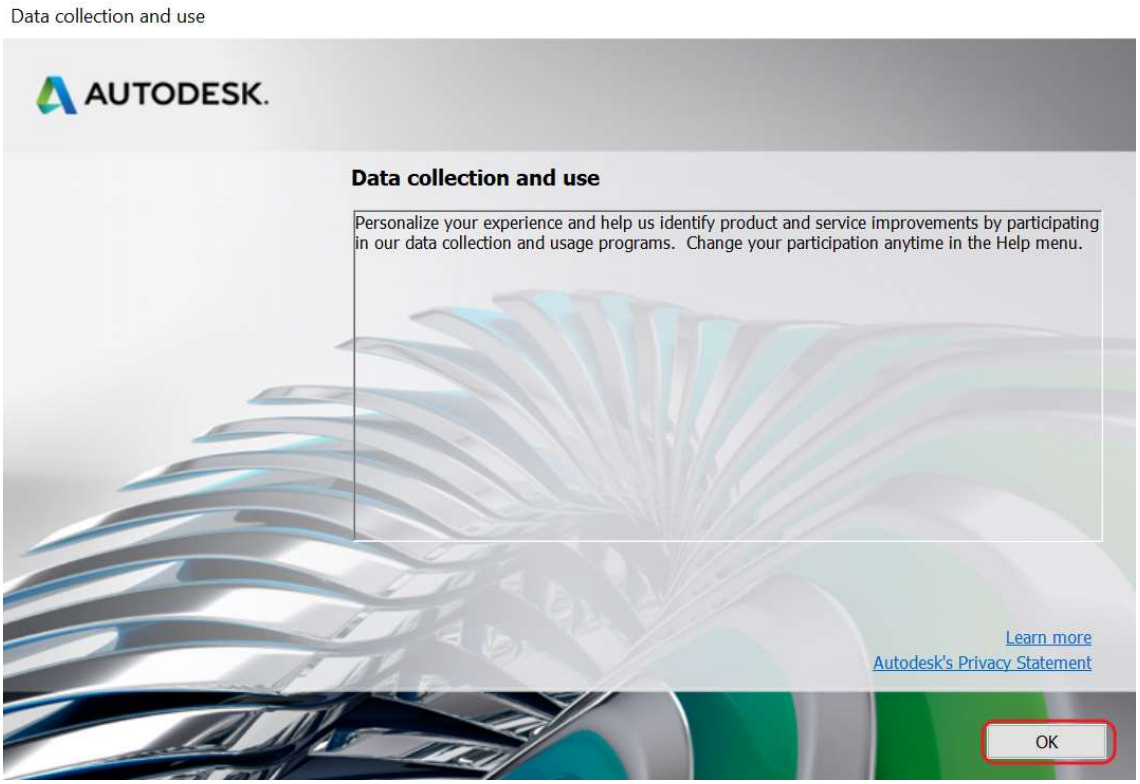
Step 5: -> Please wait.



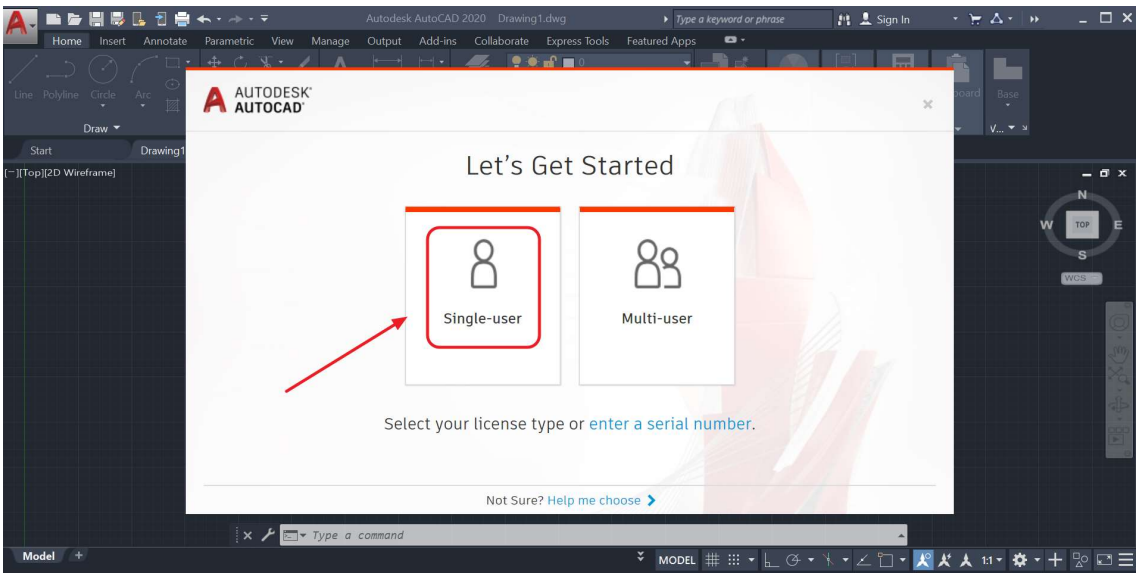
Step 6: -> Please click on '**Launch now**'

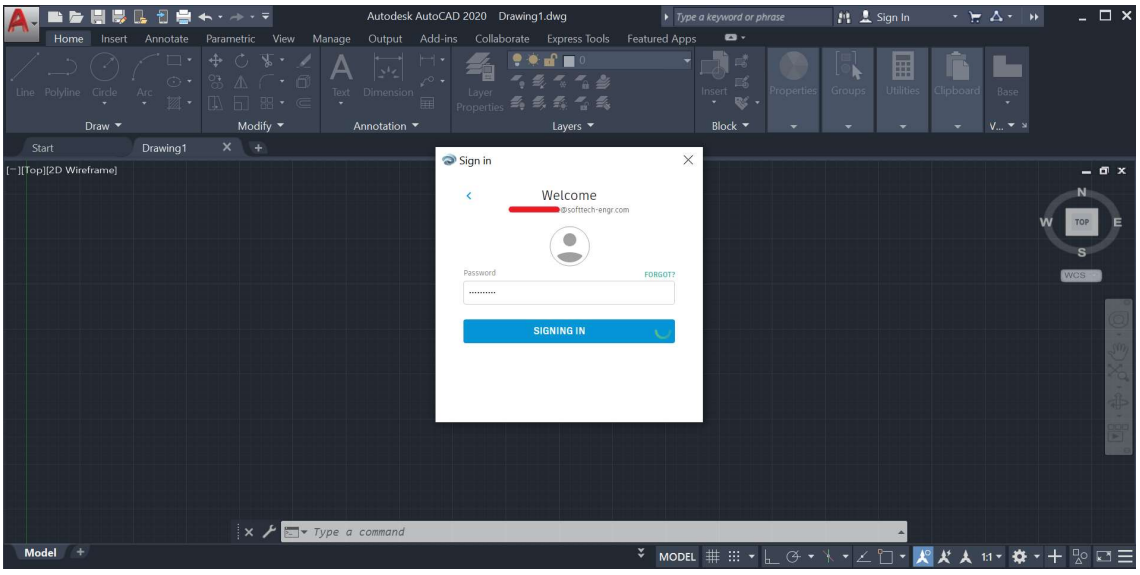


Step 7: -> Please click on '**OK**'

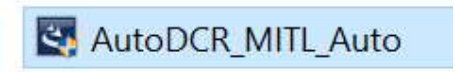


Step 8: -> Please click on '**Single-user**' and the license details. If you do not have the license details, please contact the concerned person or the IT Team member, who will assist you in obtaining the license details.

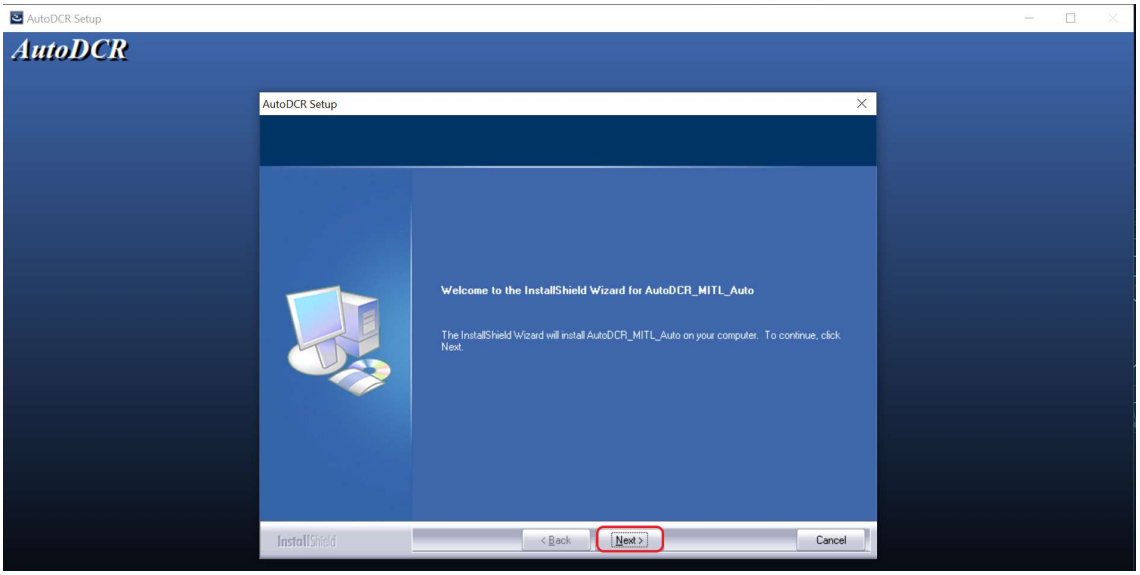




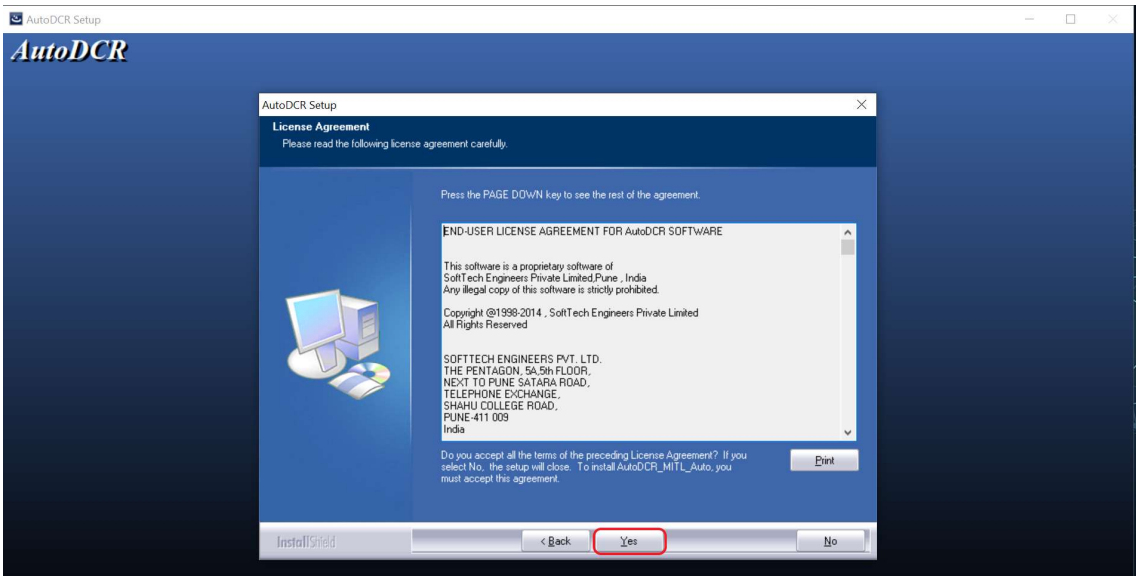
Step 9: -> Please install the '**AutoDCR_XXXX_Auto'** on the client system, or follow the below installation steps for the '**AutoDCR_XXXX_Auto'**.



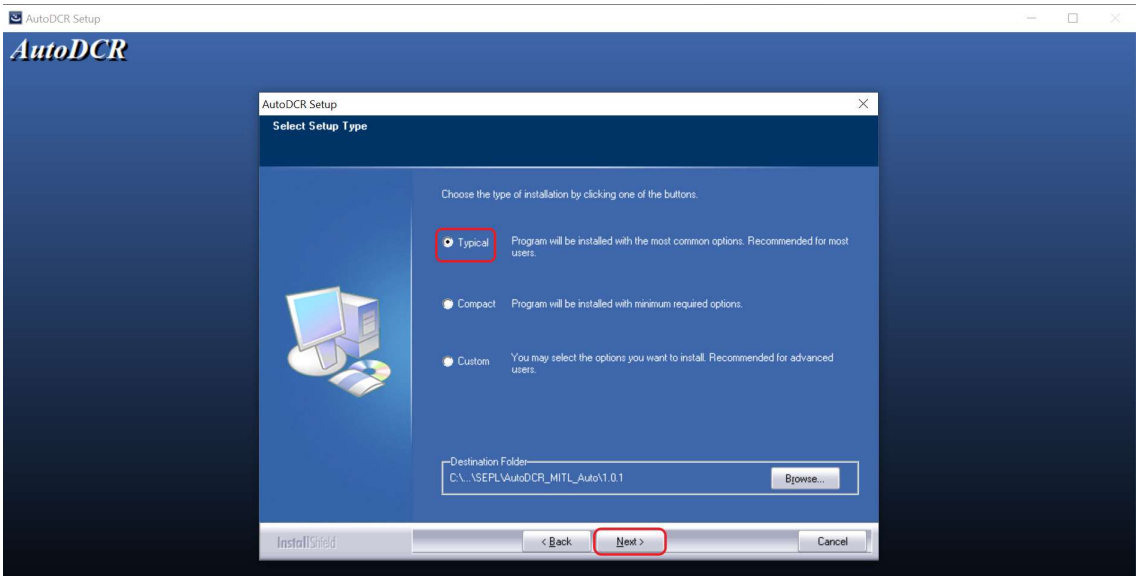
Please click on '**NEXT**'.



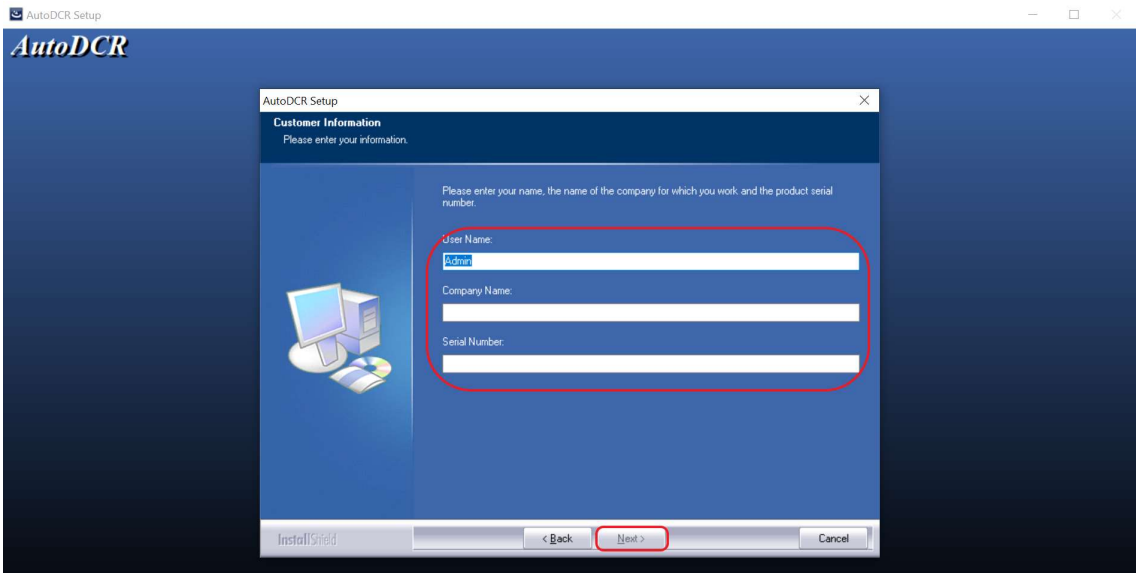
Please click on '**YES**'



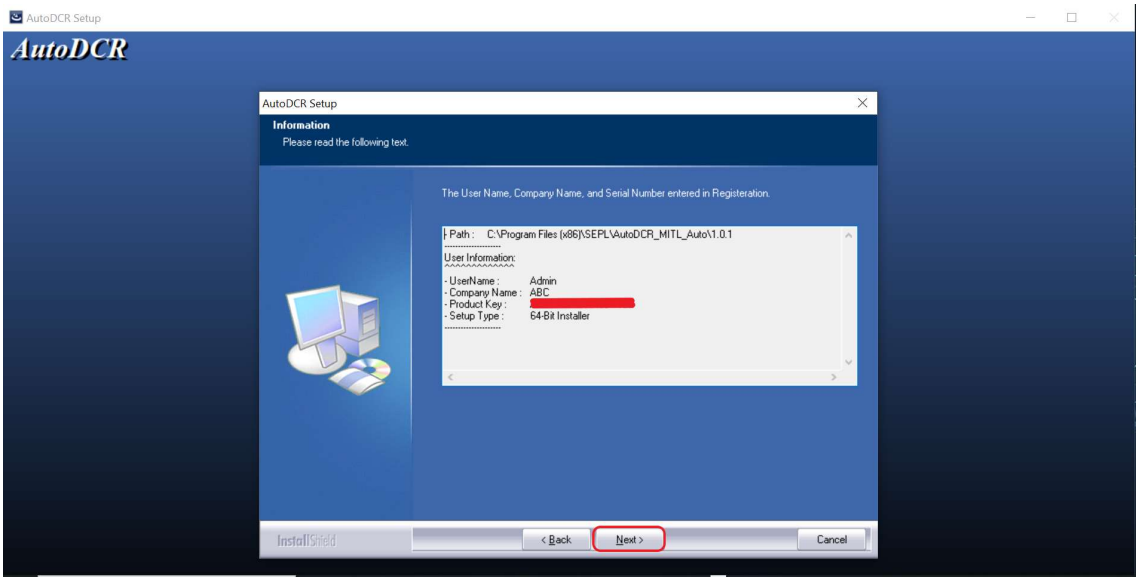
Please click on '**Typical**' and click on '**NEXT**'



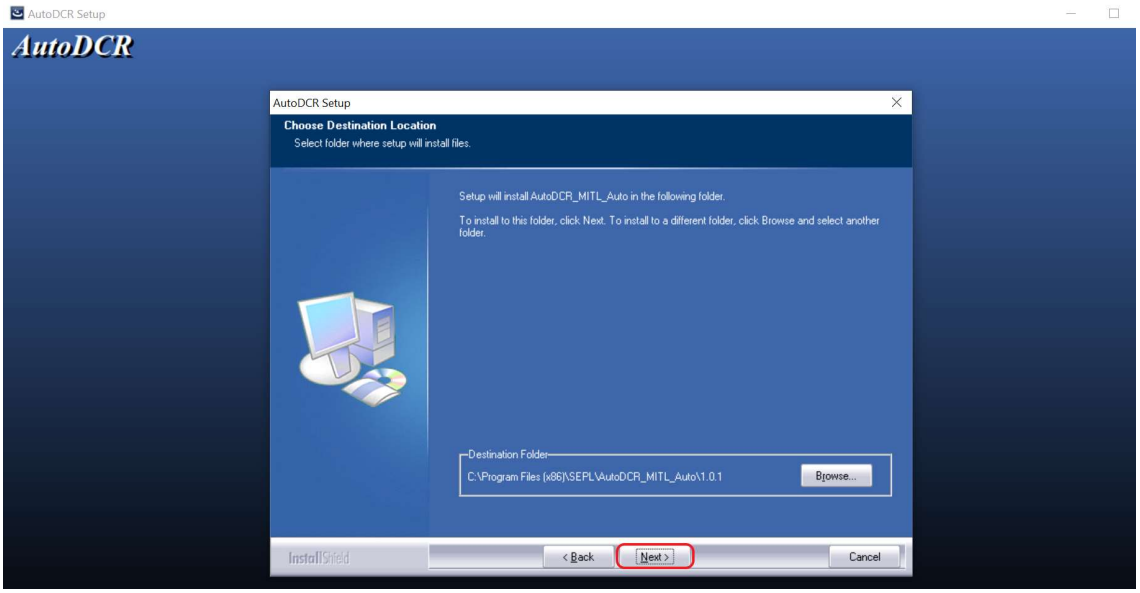
Please add the license/serial number details. If you do not have the **license/serial number** details, please contact the concerned person or the IT Team member, who will assist you in obtaining the **license/serial number** details and click '**NEXT**'.



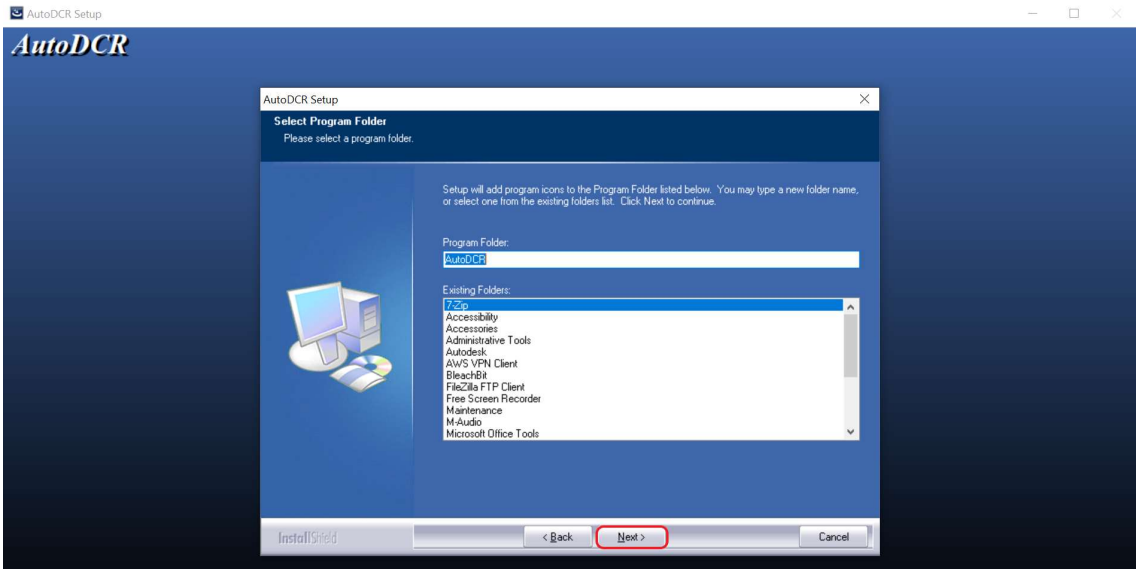
Please click on '**NEXT**'.



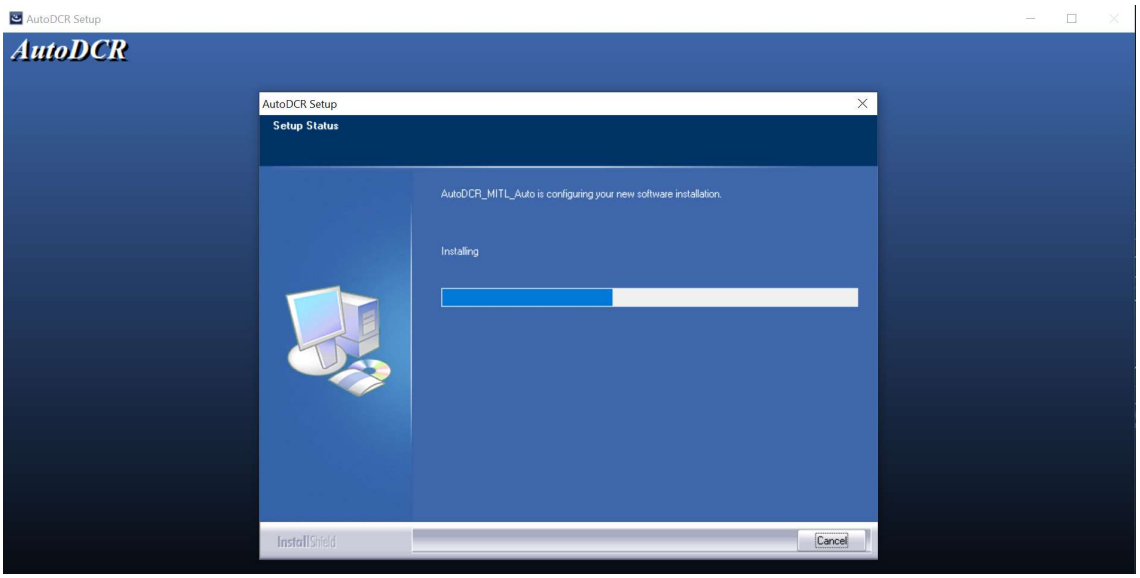
Please click on '**NEXT**'.



Please click on '**NEXT**'.

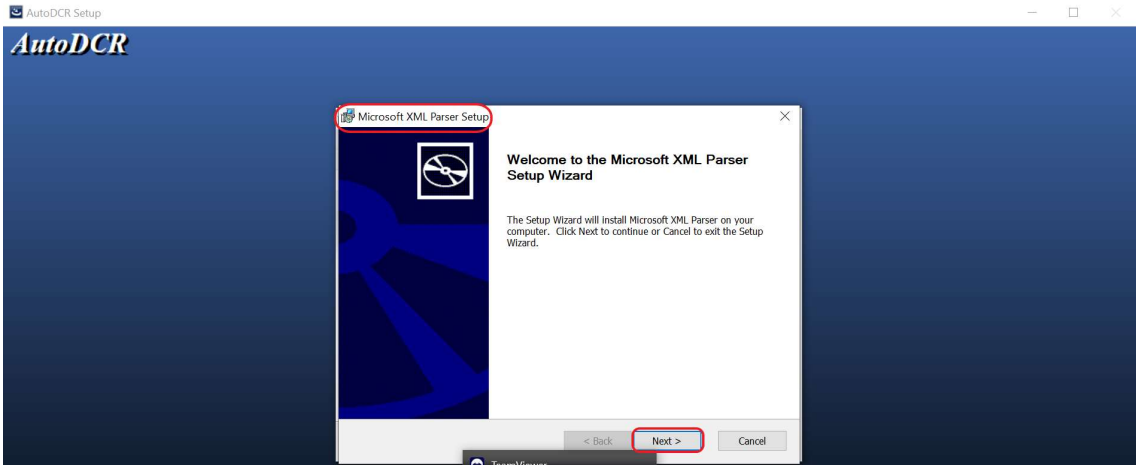


Please wait.

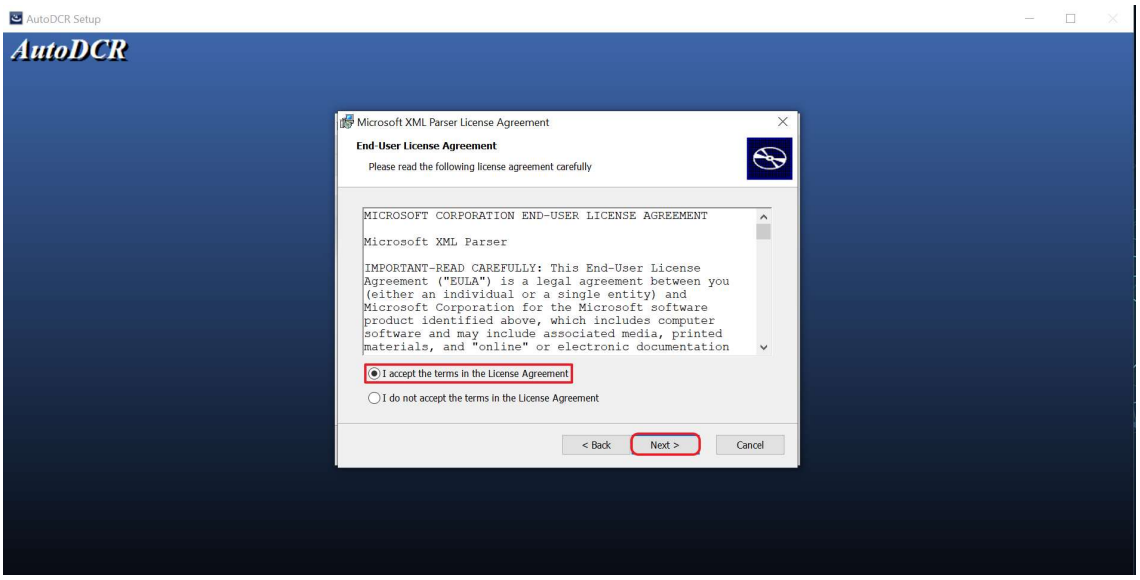


During the installation, the 'Microsoft XML Parser Setup' will launch, and it needs to be completed.

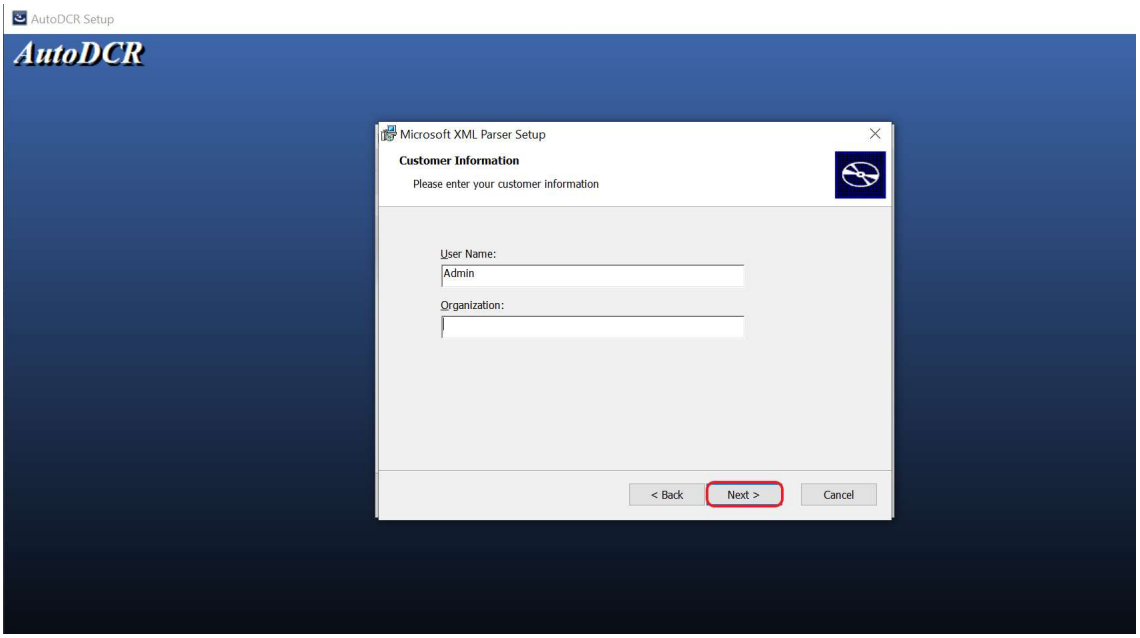
Please check on '**NEXT**'.



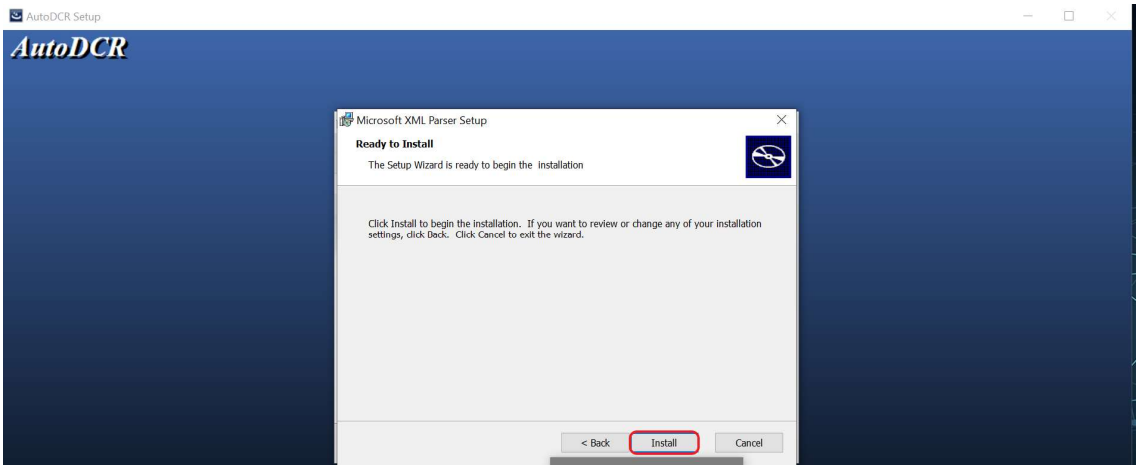
Please clock on '**I accept**……' and click on '**NEXT**'.



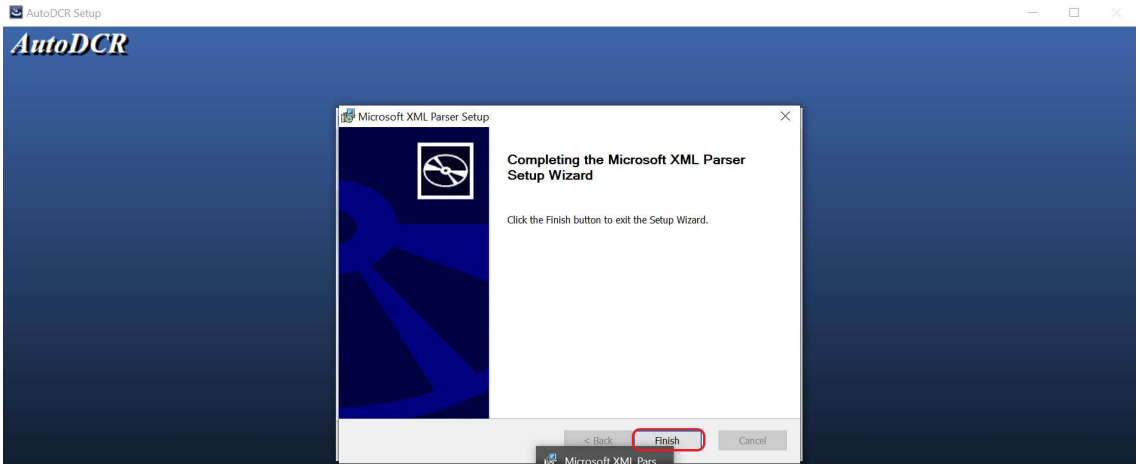
Please click on '**NEXT**'.



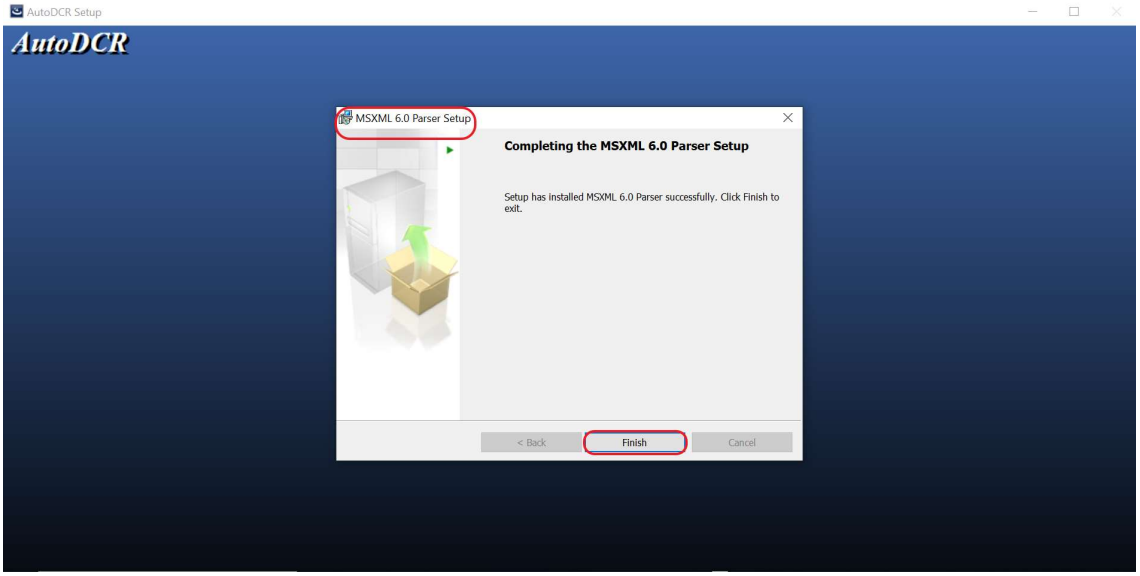
Please click on '**Install**'.



Please click on '**finish**'.

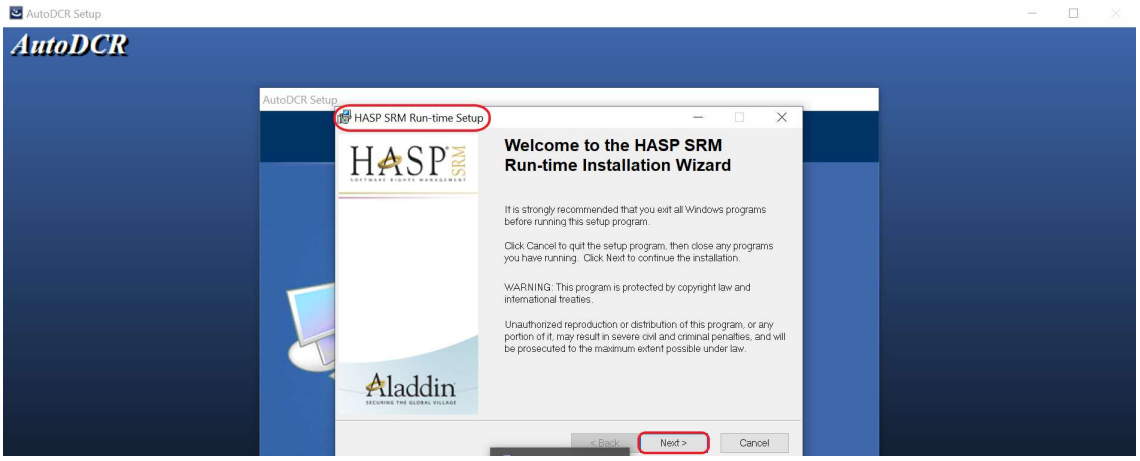


Please click on '**finish**'.

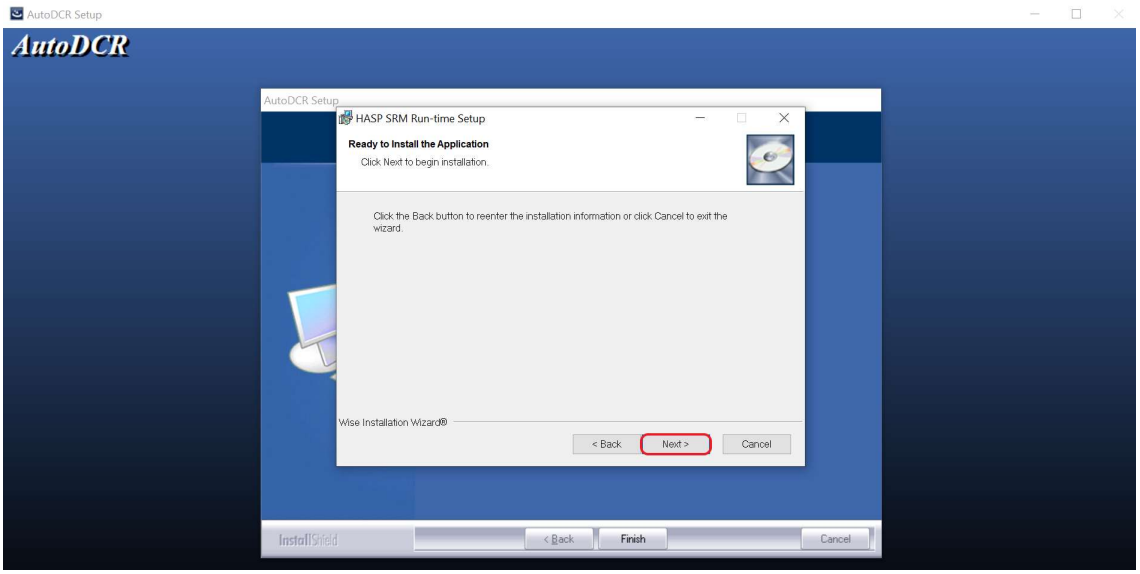


During the installation, the 'HASP SRM-time Setup' will launch, and it needs to be completed.

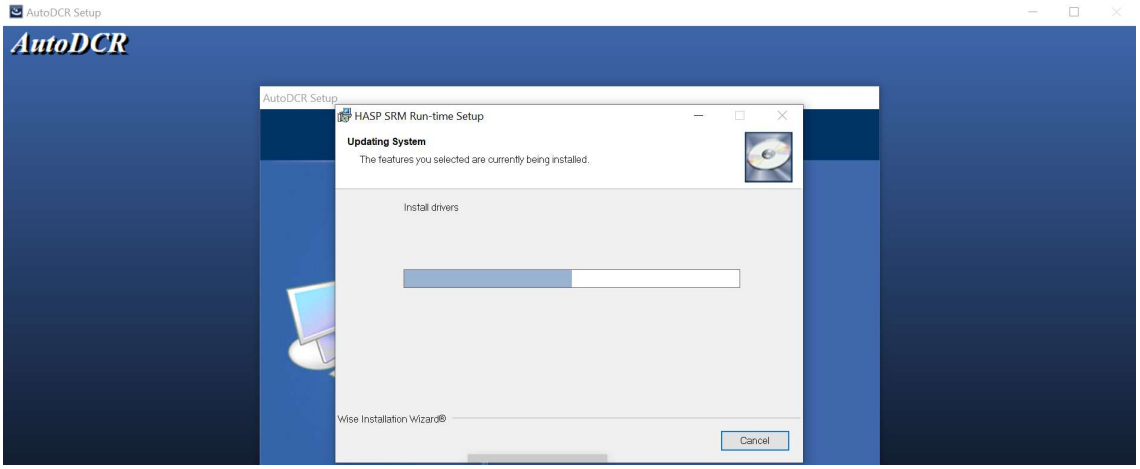
Please check on '**NEXT**'.



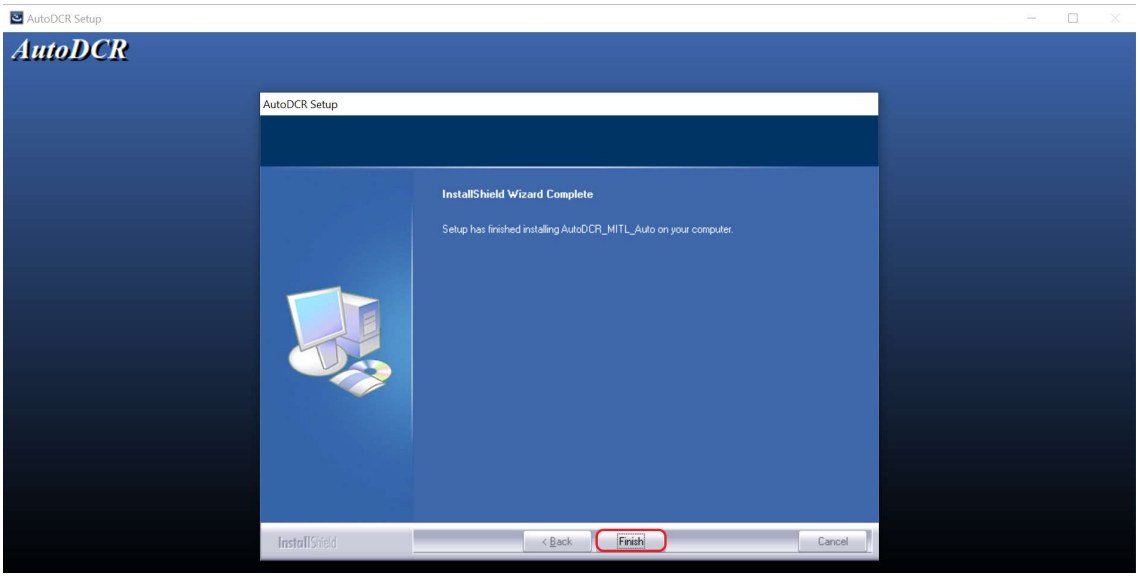
Please click on '**NEXT**'.



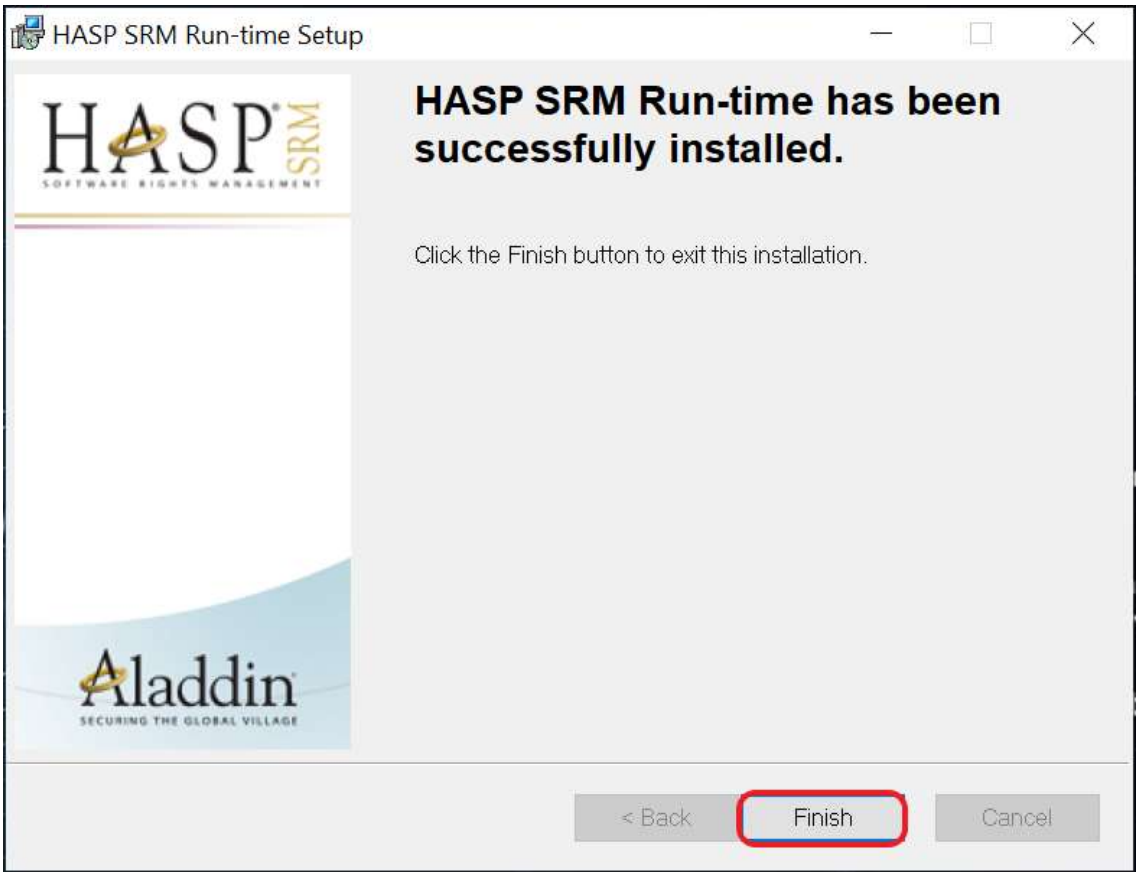
Please wait.



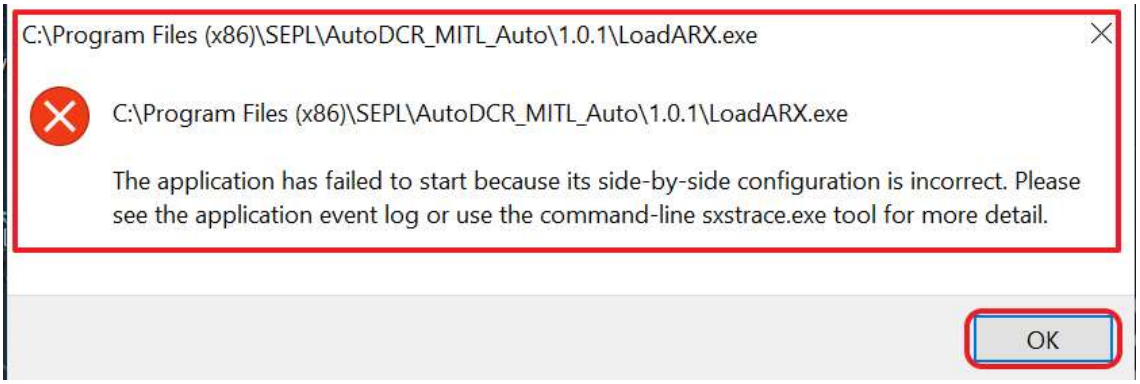
Please click on '**finish**'.

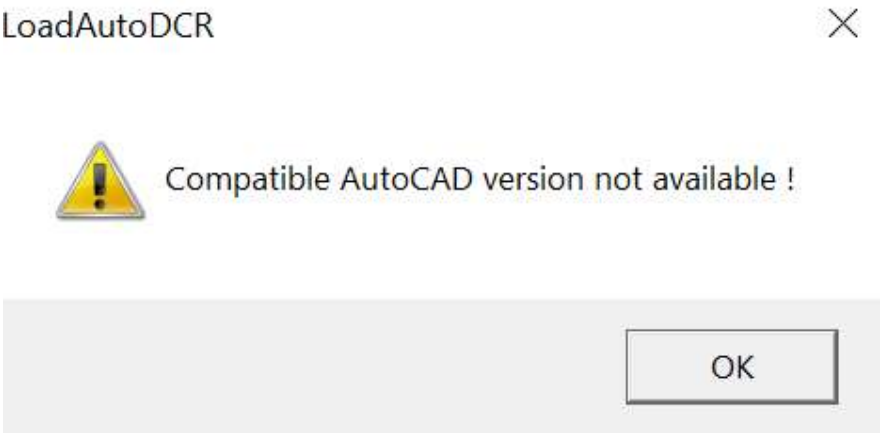


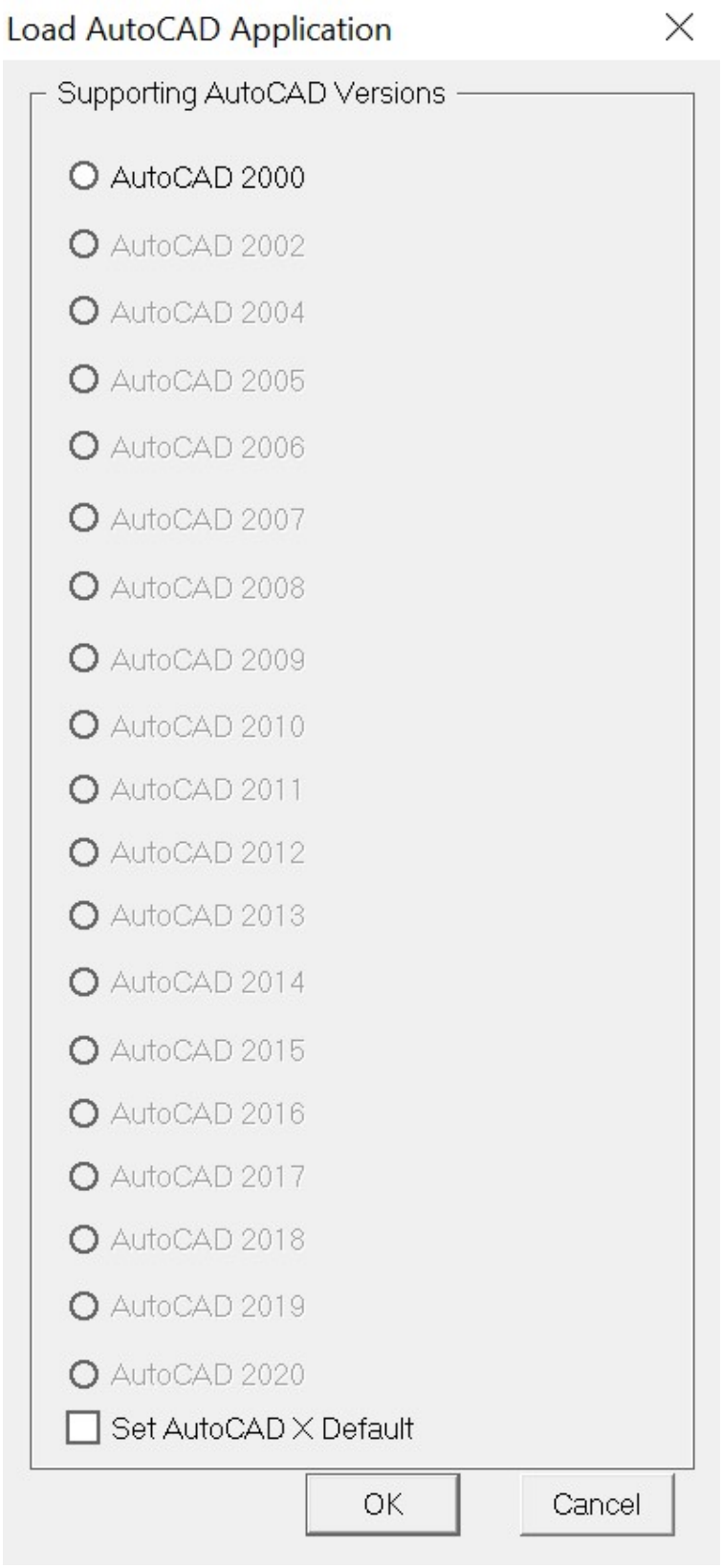
Please click on '**finish**'.



Step 10: -> If someone encounter the error below, it means that the 'AutoCAD version' has not been installed on the client or concerned PC. You can click 'OK' on this error and start installing the 'AutoCAD version,' or follow Step 1 mentioned in this document.



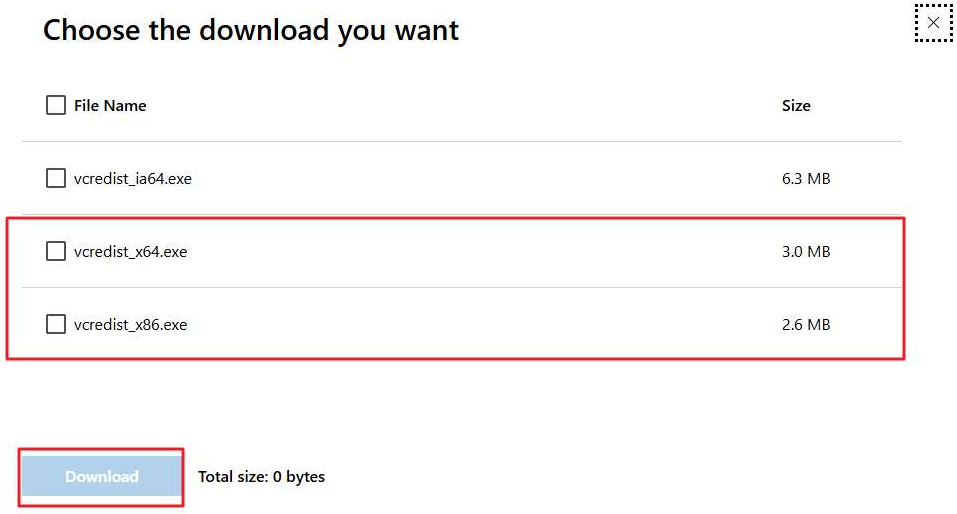



Load AutoCAD Application
Supporting AutoCAD Versions
AutoCAD 2000
AutoCAD 2002
AutoCAD 2004
AutoCAD 2005
AutoCAD 2006
AutoCAD 2007
AutoCAD 2008
AutoCAD 2009
AutoCAD 2010
AutoCAD 2011
AutoCAD 2012
AutoCAD 2013
AutoCAD 2014
AutoCAD 2015
AutoCAD 2016
AutoCAD 2017
AutoCAD 2018
AutoCAD 2019
AutoCAD 2020
Set AutoCAD X Default
OK
Cancel

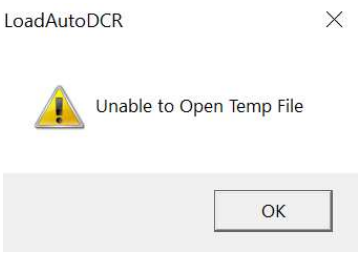
Step 11: -> Please open below website and download 'Microsoft Visual C++ 2005 Service Pack 1 Redistributable Package MFC Security Update'.

https://www.microsoft.com/en-in/download/details.aspx?id=26347

Please download below **both** exe files and '**Install**' it.



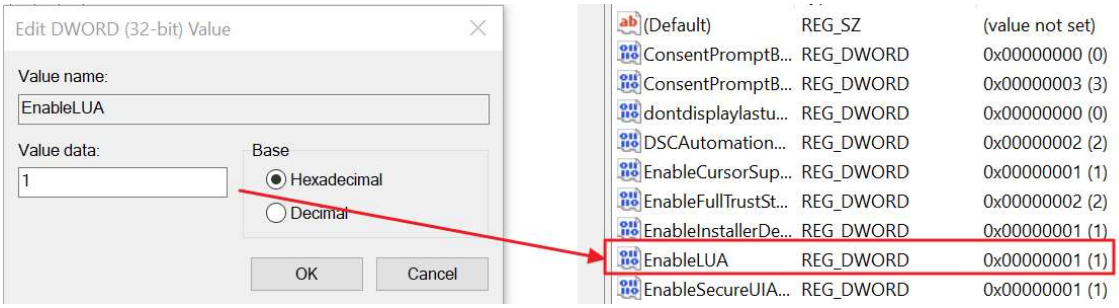
Step 12: -> If someone encounters the error 'Unable to Open Temp File' it means the system's C drive does not have 'Administrator' privileges, and we need to assign 'Administrator' rights.



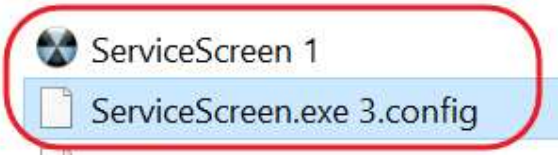
Please edit the registry to allow the **C drive rights**. After making changes to the registry, you must **restart** the PC.

In the registry, there is a default value at the path '**1**' We need to change it from 1 to 0 and restart the PC.

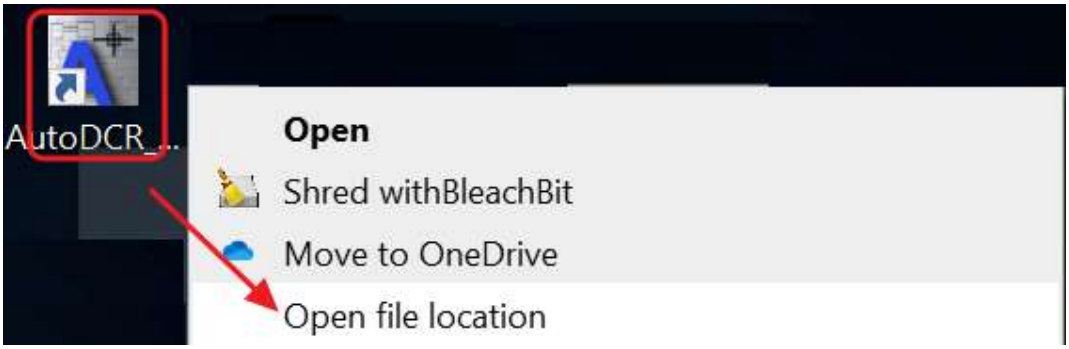
```
Windows Registry Editor Version 5.00

[HKEY_LOCAL_MACHINE\SOFTWARE\Microsoft\Windows\CurrentVersion\Policies\System]

"EnableLUA"=dword:00000000
```



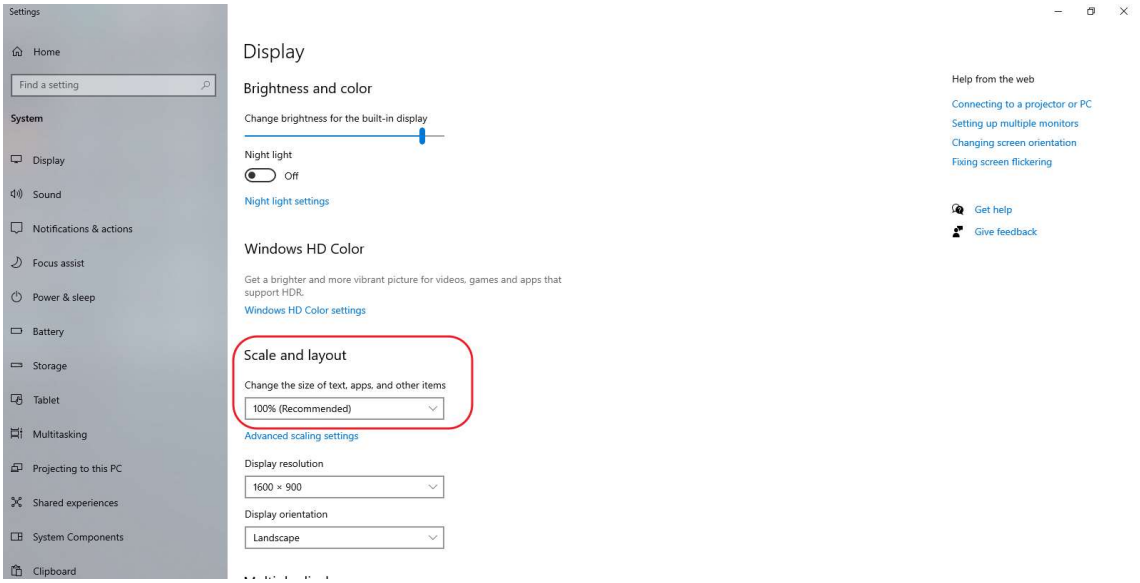
After retsrat PC, Please add below files in the '**Open file location**' as hwon in



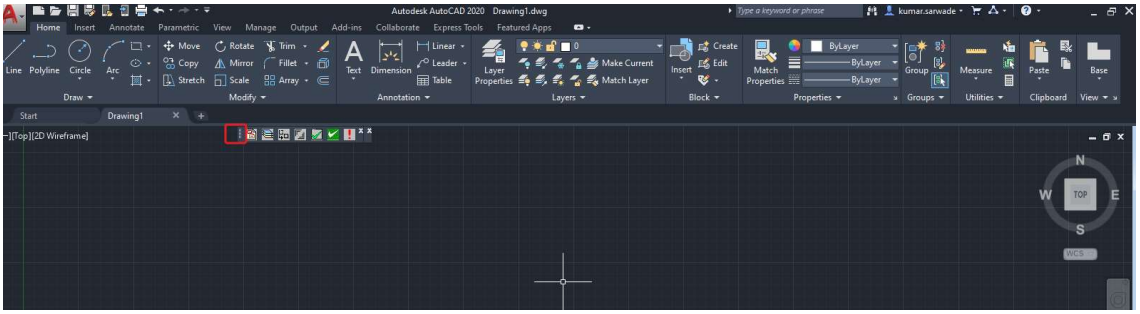
Please write click on ''AutoDC' icon and click on 'Open file location''



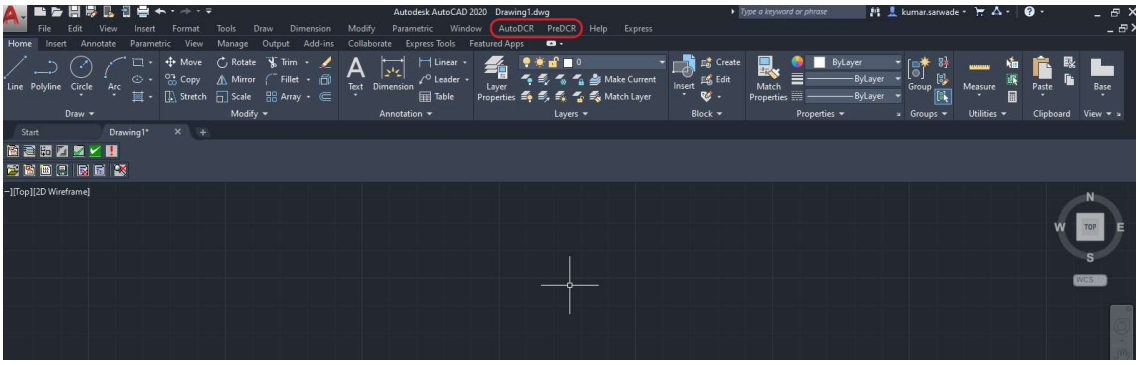
Step 13: -> Please set the '**Scale and Layout**' to '**100%**' as shown in the below.



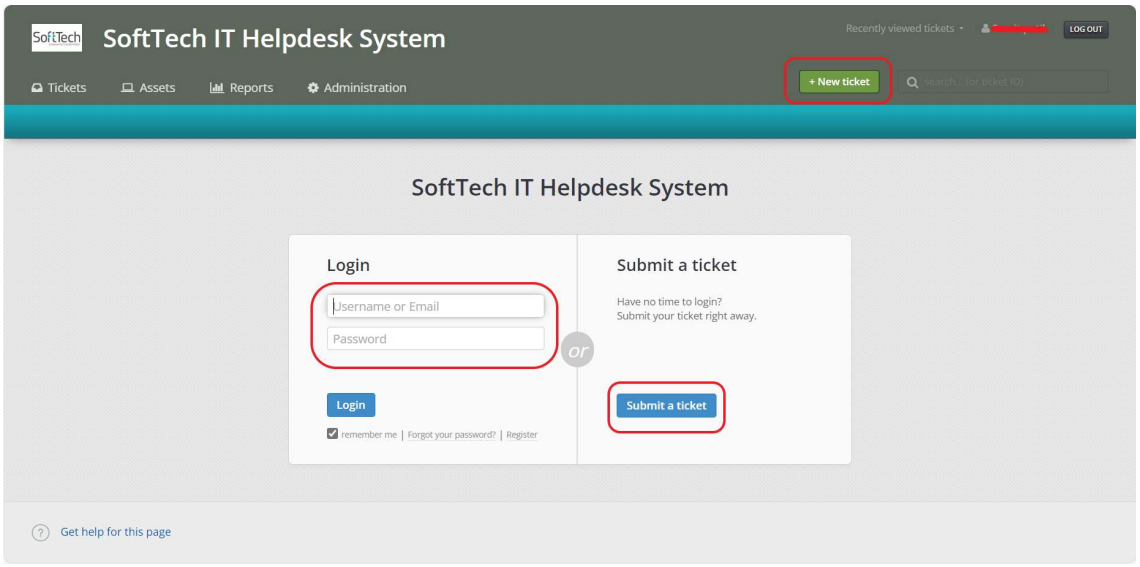
Please click on below red mark.



We can now see that '**AutoDCR**' and '**PreDCR**' appear in the menu.



Step 5: -> If you are finding any difficulty, and not able to complete the above shared steps. Please do not hesitate to contact the Softech IT Helpdesk Team with your service request or incident number along with your error logs/screenshot.

1) Please use the URL below to create your service request and incident.

   http://103.13.97.245:9092/User/Login?ReturnUrl=%2f